

Ventana Research 2009 Leadership Awards

Recognizing Excellence in Business and IT
Mark Smith – CEO & EVP Research



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BSH EV Aletleri Sanayi VE Ticaret A.S for Overall Leadership



Business Impact

- Processes are continuously improved by Process Managers.
- Internal departments now are regarded as customers
- Process changes are directly modeled and confirmed and published
- The time needed for our Monthly Performance Meeting (participation of top management) has been significantly decreased by ~50%



Using:



Congratulations to Technology Suppliers & Consulting Groups



Congratulations to All Leaders

